

# JOB OPPORTUNITY

Franchise Tax Board is an equal employment opportunity employer to all regardless of race, color, creed, national origin, ancestry, sex, marital status, disability, religious or political affiliation, age, or sexual orientation.

☒ Permanent  
Full-time

☐ Permanent  
Intermittent

☐ Limited-term  
(Temporary)  
Length \_\_\_\_

☐ Formal Training  
and Development  
Assignment

Position Title: Server Support Section Manager  
Computing Resources Bureau  
Location: Headquarters, Sacramento  
Salary Range: \$6334-6984

Classification: Data Processing Manager III  
Section/Unit: Server Support Section  
Number of Vacancies: 1

## Job Description: (includes typical duties)

Under the general direction of the Director, Computing Resources Bureau, the incumbent will be responsible for directing and monitoring the efforts of staff to maintain hardware and software in an open systems environment consisting of Wintel and Unix Servers. The incumbent will handle administrative tasks related to the management and cost controls for hardware and software assets; problem and change management; development and implementation of new technologies; and support and maintenance of the existing technologies. The incumbent must have a strong customer service focus.

## Required Knowledge, Skills, Abilities:

Experience implementing and maintaining hardware and software solutions within the Wintel and Unix environments.  
Ability to identify and manage the resolution of complex distributed systems issues.  
Principles and techniques of effective personnel management and supervision.  
Ability to work in a team management setting.  
Ability to communicate with technical and non-technical staff in both verbal and written form.

## Desirable Experience/Qualifications:

Ability to develop creative solutions to meet the customers needs.  
Working knowledge of open systems technologies and support issues.  
Experience with managing staff supporting a Wintel and/or Unix environment.  
Knowledge of FTB's complex technical environment.  
Knowledge and experience with the procurement processes.

Mail or hand deliver your application by: September 29, 2006

Contact Person: Bill Waltermeyer

Telephone Number: (916) 845-4587

Address/Room Number: Exam Unit, PO Box 550, Sacramento CA 95812-0550 Attn:

Special Instruction: **FTB Employees Hand Deliver or Route To** Bill Waltermeyer at **M/S A-10**

Include both STD 678 and a resume.

To be considered for this Job Opportunity, applicants must have permanent civil service status, be reachable on an employment list, or have reinstatement eligibility. **Applications will be screened and only the most qualified applicants will be interviewed.**

**All applicants not currently employed with the Franchise Tax Board will be subject to a pre-employment background investigation.** The investigation will consist of completion of a pre-employment questionnaire, fingerprinting, and an inquiry to the Department of Justice to disclose criminal records.

TDD is Telecommunications Device for the Deaf and is reachable only from telephones equipped with a TDD device.  
The California Relay Service telephone numbers are: (from TDD Phone) (800) 735-2929; (from Voice Phone) (800) 735-2922.